FY 2018 Annual Report
Celebrating 5 Years of Advocacy
MISSION & VISION

The disAbility Law Center of Virginia’s mission is to advance independence, choice and self-determination; protect legal, human and civil rights; and eliminate abuse, neglect and discrimination of people with disabilities through zealous and uncompromising legal advocacy and representation.

We envision a Commonwealth free of legal barriers for individuals with disabilities.

In public interest work, there is a legend about an ogre. The ogre is far upstream, tossing helpless people into a river. You have a choice – do you help the people get out of the river, or do you go upstream, and stop the ogre?

It’s a hard decision – in order to make the big changes that are so desperately needed in Virginia, many individuals in need have to go without help.

As you see in our annual report, here at the disAbility Law Center of Virginia, we try to avoid that decision if we can. We try to help as many individuals who come to us as possible, sometimes by offering them short term case assistance or educational tools, or sometimes legal representation.

At the same time, we go upstream to take on many of the systems that make life so challenging for people with disabilities in our state.

We struggle to strike a balance between systems change and individual representation.

You can help us in this work. Our growing volunteer program enables us to reach many more people and many more systems. Volunteers help us with outreach, with research, with writing and proofreading, and with countless other tasks. Join us, won’t you? Together, we can take on that ogre!

COLLEEN MILLER
EXECUTIVE DIRECTOR
When Noah was 25, he was in a terrible motorcycle accident. He sustained multiple injuries including a Traumatic Brain Injury. Not able to care for himself, Noah moved into a nursing home. His sister, Sarah, became concerned that he was not bathing on a regular basis and suspected the staff was neglecting him. She called dLCV.

Together, we submitted a complaint to the Virginia Department of Health who investigated Sarah’s concern. Noah is now receiving better care and is free of abuse and neglect. dLCV monitors 15 state facilities on a regular basis and responds to complaints from 400 other facilities each year.
Michael desires independence and the ability to choose where he lives. Michael was born and raised in Philadelphia. He moved to Chesapeake with his wife in 1990. Michael had a stroke at 40 years old that left him unable to speak and the right side of his body weak. When his wife passed away, the hospital determined that Michael could not make decisions for himself. The court granted him a guardian, and placed him in an assisted living facility.

With lots of rehabilitation, Michael improved greatly. He is now independent with most of his daily living activities and ready to remove the guardianship. Michael called dLCV for a pro-bono attorney to take his case. dLCV took Michael’s case to court and won! Since Michael’s rights were restored, he has checked out of the assisted living facility and made it home to be with his family in Philadelphia, just in time for the holidays.
In FY 2018, we responded to 554 service requests and provided education to 1,528 people in these seven goal areas:

Goal 1: 185 people freed from abuse and neglect
Goal 2: 31 people received appropriate education
Goal 3: 10 people received access to government services
Goal 4: 169 people now live in integrated environments
Goal 5: 120 people are employed to maximum potential
Goal 6: 34 people have equal access to healthcare
Goal 7: 1,533 people became self-advocates

**CLIENT DIVERSITY BY RACE & ETHNICITY**

- African American: 29.3%
- Caucasian: 55.2%
- Hispanic / Latino: 7.2%
- Asian: 2.4%
- Other: 5.8%

**CLIENT DIVERSITY BY AGE**

- 0-18 yrs: 21.3%
- 19-40 yrs: 28.3%
- 41-64 yrs: 43%
- 65 and Older: 7.4%
## FINANCIAL SUMMARY

### Revenue and Support

<table>
<thead>
<tr>
<th>Description</th>
<th>FY 2018</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Developmental Disabilities — PADD</td>
<td>$886,791</td>
<td>33.14%</td>
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<tr>
<td>Mental Illness — PAIMI</td>
<td>$564,789</td>
<td>21.10%</td>
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<tr>
<td>Individual Rights — PAIR</td>
<td>$462,588</td>
<td>17.28%</td>
</tr>
<tr>
<td>Client Assistance Program — CAP</td>
<td>$317,970</td>
<td>11.88%</td>
</tr>
<tr>
<td>Other Grants &amp; dLCV Foundation</td>
<td>$171,176</td>
<td>6.40%</td>
</tr>
<tr>
<td>Beneficiaries of Social Security — PABSS</td>
<td>$114,747</td>
<td>4.28%</td>
</tr>
<tr>
<td>Voting Access — PAVA</td>
<td>$55,434</td>
<td>2.10%</td>
</tr>
<tr>
<td>Assistive Technology — PAAT</td>
<td>$52,723</td>
<td>1.97%</td>
</tr>
<tr>
<td>Traumatic Brain Injury — PATBI</td>
<td>$46,537</td>
<td>1.74%</td>
</tr>
<tr>
<td>Contract Income</td>
<td>$2,989</td>
<td>0.11%</td>
</tr>
<tr>
<td><strong>Total Revenues</strong></td>
<td><strong>$2,675,800</strong></td>
<td><strong>100%</strong></td>
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</tbody>
</table>

### Expenses

<table>
<thead>
<tr>
<th>Description</th>
<th>FY 2018</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Services</td>
<td>$1,971,890</td>
<td>74.03%</td>
</tr>
<tr>
<td>General and Administrative</td>
<td>$652,343</td>
<td>24.50%</td>
</tr>
<tr>
<td>Fundraising</td>
<td>$39,141</td>
<td>1.47%</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$2,663,374</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

Because of you, 2,026 clients received advocacy services at no cost!
Isabella moved to the country to retire. As with many rural country counties in Virginia, Isabel has to deliver her trash and recycling to the dump on a regular basis. Isabella believes recycling to be very important. Her mobility has declined over the years and now Isabella struggles to lift her trash into the dumpster, and would rather skip the shaky stairs to the recycling bins.

When Isabella asked for help from the staff, she was told that they were too busy. The staff told her if she can’t do it for herself, she’d need to hire her own waste disposal company. That didn’t seem right to Isabella, so she called dLCV.

Under ADA regulations, county services should be available to anyone and everyone, including those with disabilities. The county now has trained their staff to be more accommodating. Isabella can continue her independence of taking her recycling to the dump and now receives assistance at the bins.
BY THE NUMBERS

SERVED
2,026 people

TRAINED
11,837 people

REACHED
33 counties & cities

IMPACTED
50,733 people through systemic change