

Know Your Rights to Services

What is the Client Assistance Program (CAP)?

CAP helps persons seeking information, applying for services, or receiving services from a Center for Independent Living (CIL) or vocational rehabilitation (VR) services from the Department of Aging and Rehabilitative Services (DARS) or the Department of Blind and Vision Impaired (DBVI). The disAbility Law Center of Virginia administers CAP.

If you feel like your legal rights have been violated, contact us!

1512 Willow Lawn Drive, Suite 100, Richmond, VA 23230

Call: 800-552-3962, 804-225-2042

Fax: 804-662-7057

Email: info@dLCV.org

For information on CAP and your rights visit www.dLCV.org.

What are my rights?

- To have a voice in planning in your VR or IL services
- To receive timely decisions on your request for services
- To be notified in writing if you are denied a service or if your case is closed
- To be given the opportunity to request reconsideration or appeal a decision
- To be notified that assistance is available from CAP through dLCV

How can dLCV help?

- Answer questions and explain your rights regarding the vocational rehabilitation process and independent living
- Help you work through your concerns with your counselor
- Provide information about other services for which you may qualify
- Potentially represent your legal interests in negotiations or fair hearings

Contact dLCV if you have problems relating to:

- The Americans with Disabilities Act (ADA)
- The Rehabilitation Act
- The Virginians with Disabilities Act
- Other state and federal disability related laws and regulations

What is dLCV?

The disAbility Law Center of Virginia is dedicated to zealous and effective advocacy and legal representation for persons with disabilities. A major component of effective advocacy is education, training, and the promotion of self-advocacy skills for people with disabilities.

Virginia's Protection and Advocacy System Serving Persons with Disabilities

disAbility Law Center of Virginia
www.dLCV.org

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